**Introduction**

Under the leadership of President, Pete Willcocks, the Institute maintained a very high level of activity throughout 2016/17, presenting an extensive and varied programme of Education, Training and Social Networking events for its members.

**Education & CPD Support**

We delivered a wide range of CPD events during 2016/17, with an emphasis on current high profile topics and specific seminars for our PFS members. A mixture of formats were provided; from the standard 1 hour lunch time seminars to half-day and breakfast-time technical briefings. Two full day workshops were also held.

The following topics have been covered: A Full-day workshop on Business Interruption; PFS Breakfast seminars on Alternative Finance and Tax Efficient Income Planning in Retirement, and Lunch Time Seminars on Farming Insurance, Drones Insurance Risks, Cyber Crime, How to deal with Vulnerable Customers, An introduction to Reinsurance and Property Owners Insurance.

We also ran two half-day workshops on Learning, Study and Exam Techniques.

Our 2016/17 programme ended with a two Half-day Soft Skills seminars on How to handle Challenging Conversations.

Membership support to these events increased, with over 60 regularly attending our Lunch Time seminars at the Mercure Leicester Grand Hotel. Other events have regularly “Sold Out”. If you have not attended one of our events please make a commitment to do so going forwards.

We are grateful to our sponsors for their help with delivering these events:- Eastlake & Beachell, Arthur J Gallagher, Michael Ambrose, Momentum Broker Solutions, Mills & Reeve LLP, Turner Insurance Group, Aon Risk Solutions, Berkeley Burke and BHIB Insurance.

Education and training remains the main priority of local institute activities and we are currently planning our programme for 2017/18. The CII website and our own local institute website contain access links to a wide range of webinars and technical briefings to aid your training needs.

If you have any suggestions for future seminar topics please email our new Education Secretary, Allison Marshall, at:

**amarshall@aspectsrecruit.co.uk**

**Qualification Successes**

This year we honoured our high achievers at an Awards Evening, held at the University of Leicester in September. 12 High Achievers, from both the General Insurance and Financial Services sectors, received awards and 7 of them attended the event to have their prizes formally presented to them. We also presented our “Young Achiever of the Year Award” (sponsored by Aspects Insurance Recruitment). A motivational talk by PFS Operations Manager, Martin Wells provided added interest to the evening. Full details of all Prize Winners can be found on our website.

**Membership**

On the 1st of February 2017, the Insurance Institute of Leicester had 1,468 members of which 624 were PFS members (42.5%). We continue to plan our programmes with care to ensure that the topics match our membership profile.

All of our communications are now issued via email and via our website

[**www.localinstitutes.cii.co.uk/leicester**](http://www.localinstitutes.cii.co.uk/leicester)

However, we know that a proportion of our members have either intentionally, or unintentionally, opted out of receiving email communications. If you received this report in hard copy form, via post, please ensure that you are “opted-in” to receive emails from your local institute by updating your email preferences in the “My CII” section of the CII website.

[**www.cii.co.uk**](http://www.cii.co.uk)

We have valuable information we can pass on to you on a regular basis to help you in your career and with your Continuing Professional Development. Check our website for information on recent activities and to view our programme of forthcoming events. For events that require a payment we offer cheque or BACS transfer options, and a card payment facility for some event bookings.

**Annual Dinner**

The Annual Dinner remains the centrepiece of our social programme and over 150 Insurance and Financial Services people from around the region attended our 2016 Annual Dinner on Friday 11 November at the Mercure Leicester Grand Hotel. The guest speaker was BBC Sports Presenter, Gary Richardson and it proved to be an entertaining evening.

We wish to thank our dinner sponsors: RSA, BHIB Insurance Brokers, AXA-PPP Healthcare, Aspects Insurance Recruitment, Fusion Insurance, Larson Howie, Hawkins and Weightmans.

**Sports & Social Events**

Our summer season started with our popular Rural Hostelry Excursion, aboard a 1961 Bristol bus, visiting several South Leicestershire villages, with a Quiz thrown in for good measure.

The Annual General Knowledge Quiz on 24 November, at the University of Leicester, had 22 teams taking part. It was won by “Badger Islanders”, a team from Leicester City Council. We held a Music Quiz on 16 March this year. The winners were a team from Brewin Dolphin. A 5-A-Side Soccer Tournament closes the season on Tuesday 12 April (check our website for further info).

**Young Professionals Group**

We have developed a group of Young Professionals within the Institute who network and socialise. This group will be expanded during the next 12 months. Check our website to see how you can join in.

**Charity Support**

Our President chose to concentrate all charitable efforts this year supporting the outstanding work undertaken by the Insurance Charities. This organisation provides financial and practical support to past and present insurance industry employees. During the year the Institute raised a total of £1,280 for this worthy cause.

**Regional & National**

Leicester is part of a regional group of Institutes that also includes Nottingham, Peterborough, Northampton and Lincoln. This forum allows us to share best practice, event promotion and to pool resources for events. Tom Hall (Northampton) is our elected regional delegate to CII National Council.

**Contact Information**

If you would like to assist with the organisation of CPD or Social events please email **mary.rogerson@uwclub.net** or write to us via our secretary Mary Rogerson, 16 Honeycomb Close, Narborough, Leicester LE19 5PS.

We also administer examinations held in the county and welcome help with invigilation duties. We are volunteers, but we benefit from the networking opportunities and we also have some fun.

If you are unable to attend our AGM on Tuesday 26 April 2017 but would like to receive a copy of the Institute’s Accounts, please email a request to **malfair@aol.com**