





## A Q&A with Adam (Ravenhall Risk Solutions)

BLAZE	How you have benefited from doing the Apprenticeship Scheme? I have benefitted hugely from my apprenticeship. Starting out in an industry in which I didn't even think of working in and knowing absolutely nothing about it is daunting. But through the support of the company and getting the training provided, I have been able to develop my knowledge and understanding of what goes on the in the insurance market. Along with this, it has enabled me to achieve my goal of obtaining my Certificate in Insurance in a short time. I now look forward to beginning my Diploma exams.
LEARN	What have you learned through being an apprentice? What learnings would you pass on to others? – I have learnt that I am no different to any other employee in the business and that "apprentice" is only a title. The opportunities to learn and progress have been the same as everyone else's that I work alongside, whereas I will have benefited from achieving my Certificate through my apprenticeship. I would pass on that apprenticeships are a great way of developing your skills in whateverindustry you want to go into. They offer great support for development, whereas you may not be able to achieve this without the apprenticeship support.
ASPIRE	What has the apprenticeship enabled you to achieve and what you want to do going forward? - It has enabled me to work in a new environment without being thrown in at the deep end and not knowing what to do. It has helped me to build a working relationship with colleagues along the way, and it has also enabled me to gain knowledge of the insurance market where I wouldn't hav e been able to without the apprenticeship. It has encouraged me to carry on developing these relationships with my colleagues and also to keep developing my learning to help me achieve the next level.
BLAZE	Why you are passionate about the value that apprenticeships bring? - It's a really good way of getting into an industry that you may not be able to enter without any experience. It's also a great opportunity for young people leaving school to get into work and network with other people that they may not think of meeting and networking with. It also gives us the support we need when struggling with certain aspects of work as there is someone that can advise on what to do going forward.
ENERGISE	Explain what you believe apprentices have done for your business? - Being quite experienced with IT systems, I have been able to develop some of the procedures in Ravenhall which have already been in place. Along with this, I have been able to assist my colleagues on issues that they have had with their workloads - whether this is new business or existing business, due to my technical experience.

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