



The Insurance
Institute of
Leeds


Chartered Insurance Institute

CoverNotes

SUMMER 2019

Your guide to local career
development support

 www.cii.co.uk/leeds

 Insurance Institute of Leeds



President's Welcome

Welcome to Cover Notes

It is a genuine honour to have been elected as President for the 2019/20 term. I am very much looking forward to serving such a fantastic local institute.

Over my 12-month term as President my fellow Council members and I will be working hard to ensure that we continue to deliver an exceptional CPD programme and provide a variety of social and networking opportunities.

My chosen charity is CHANGE. Committed to creating employment opportunities for people with learning disabilities in skilled jobs. The charity works on a local, national and international level which gives a global perspective and knowledge of innovative ways to influence legislative and perspective change.

We have some really exciting events planned over this next year so please keep checking our website: www.cii.co.uk/leeds for further details and if you don't receive our emails please log in to the main CII website and update your preferences to include Local Institute communications.

I am looking forward to meeting as many members as I can over the year ahead and if you have any questions, suggestions or if you would like to join Council please do get in touch with me.

Chris Lockwood Cert CII
PRESIDENT



4103
MEMBERS

2498
INSURANCE
MEMBERS

1605
FINANCIAL
SERVICES
MEMBERS

Forthcoming events

Save the date!

Date/Time	Event	Speaker	Venue
10th September	CPD Lecture: Longterm Care Solutions	Clive Barwell	The Carriageworks
24th September	CPD Lecture: Fire Loss Interruption. A case study	North East Insurance Institutes Seminar	Wetherby Racecourse
15th October	CPD Lecture: Marine Claims	TBC	The Carriageworks
1st November	Annual Dinner	-	The Royal Armouries
12th November	CPD Lecture: Intellectual Property Insurance	TBC	The Carriageworks

For further details and bookings visit:
www.cii.co.uk/leeds

Thanks to our
2019 Annual
Dinner main
sponsor:



Did You Get the Email?

We intend to keep you informed of all our forthcoming events via email. As with a growing number of organisations, email is our main method of communication. It is timely, highly cost-effective and helps to reduce our carbon footprint.

You can check and update your details online at www.cii.co.uk/MyCII or email customer.serv@cii.co.uk or call **+44 (0)20 8989 8464** with your CII PIN.



The Insurance Charities join forces to support those living with dementia

The Insurance Charities have joined forces with the Alzheimer's Society's Insurance United Against Dementia (IUAD) campaign to create a bespoke support service for people affected by dementia in the insurance industry.

During Insurance Charities Awareness Week, the charity held a reception at the historical MCC Museum at Lord's cricket ground, where guests from across the industry gathered to hear about our work and our recently launched partnership with the UK's leading dementia charity.

The event, which also took place during The ICC Cricket World Cup, included a speech and tour by Angus Fraser MBE, a former English cricketer and well-known journalist and sports commentator.

Anyone in the industry living with dementia, or who has a loved one diagnosed with the illness, can now contact The Insurance Charities direct at www.theinsurancecharities.org.uk/dementiasupport and we will refer them to a dedicated adviser at the Alzheimer's Society to provide help that's right for them. This could be emotional or legal support on the phone, through to connecting them with a local dementia support worker.



£1.7 million

The amount Insurance Charities gave to help current and former insurance employees and their families across the UK and Ireland in 2018/19.

Did you know?

You do not have to be a CII member to be eligible for assistance from The Insurance Charities. The Insurance Charities is there to help current and former employees and their dependants. To find out more visit their website: www.theinsurancecharities.org.uk which gives details about the invaluable help and support the Charity provides, including case studies and how to apply for help.

Vulnerable Customers Workshop

Have you ever had your car insurance renewal through by post or email and been phased at the thought of looking at alternative options online, or worried about whether an older relative will be able to get the travel insurance they need as they've got past medical issues to declare.



When you do searches for information online do you feel as if products are only designed to fit a particular person and if there is anything different about you then you'll struggle. Now try to imagine how it must feel to deal with these problems if you are outside of the norm for some reason. What if you are living with Alzheimer's and find it hard to understand the options available? What if you have poor eyesight and can't read the small print? What if you have a learning disability and the papers use jargon that mean nothing to you?

The feedback from the day was overwhelmingly positive with one delegate saying "This has been one of the most memorable, inspiring and informative lectures that I have attended in all my time in insurance, what a fantastic use of time and resource!"

Well The Insurance Institute of Leeds in association with CHANGE (the Learning Disability Charity), held a half day seminar and workshop to try to understand and experience by talking to individuals the difficulties that some people face day to day. The morning started with an overview from Fiona Jones from Deloitte on the position from the Regulator's point of view to set the scene. After that each table were led through a number of discussion exercises to make them think about times that they felt vulnerable, what led to these feelings, and what we as people in the Financial Services industry could do to help start the process of change. At the end of the session people made pledges of what they would do moving forwards to be the change they wanted to see. By including individuals from marginalised communities in the group discussions it helped to open people's eyes to the challenges they faced and bring a human face to this topical subject.

Providing CPD, social & networking opportunities for our members

EDUCATION

This year has seen a continuance of the excellent programme of educational events and opportunities being offered by the Institute.

Our highly successful lunchtime lecture programme continues with the lectures now taking place at The Carriageworks venue situated centrally in Leeds. This is a very modern facility with increased capacity and has proven popular with members attending events there. The institute has already hosted lunchtime lectures on a variety of topics catering for our diverse membership – Risk v Reward: Claims Against IFAs – how to avoid them and how to deal with them if they arise, The Civil Liability Act, LinkedIn – How to improve your profile and generate leads, Cyber – prevention is better than cure and, most recently, Fraud – Insurance Fraud Bureau.

The Institute also continues to run its New Generation Leadership Programme and Fast Track ACII programmes which have proven to be of substantial benefits to those taking part.

THE EMERGING INSURANCE PROFESSIONALS GROUP

The group continues to organise events for members of the institute under the age of 35. Recent highlights have included a Visit to Lloyd's and the CII's New Premises in April and a Summer Barbecue in June.

HARROGATE LOCAL COMMITTEE

This continues to host a variety of educational and social/networking events including their very own highly popular Annual Dinner which will take place at The Cedar Court Hotel on 29 November 2019. The Committee has also recently organised a Treasure Hunt in August, a lecture on Renewable Energy in July, a Quiz night in April and a half day seminar on Business Interruption in March.

CHARITIES RAFFLE DAY

Thank you to all who supported this year's annual raffle on Tuesday 23rd July in aid of The Insurance Charities and CHANGE. We are delighted to announce the lucky winner of our charity draw from last week is Jackie Bennett of Bartletts with ticket number 01311 who walks away with the £250 prize fund! Congratulations! Generously, Jackie re-donated £30 of her prize back to the charities – how great that is! As a result of the raffle we were also able to donate a total of £1,480.10 split evenly between the two deserving causes. This is a 23% increase on last year's giving total, so we are pleased by that result and grateful to everyone who bought a raffle ticket and welcomed us into their offices.



You are cordially invited to this year's annual dinner

On behalf of Chris Lockwood Cert CII, President of the Insurance Institute of Leeds, we invite you to support the Institute by attending our Annual Dinner which is being held at the New Dock Hall at The Royal Armouries, Leeds on Friday 1st November 2019.

Those attending last year's Dinner will have noticed a more modern theme with no raised top table and more time for networking after the meal. It is intended to continue this trend within the spectacular, but relaxed atmosphere of the Royal Armouries. As usual there will be musical entertainment after the Dinner.

The reception commences at 6.45pm with dinner served at 7.15pm. The dress code is black tie for the gentleman and evening/cocktail for the ladies.

COST:

The cost of the event is at **£65 per person**. Due to the increased size of the venue, we anticipate no problems with capacity, so please feel free to book tables of 10 or 12 or as many individual tickets as you wish. **All bookings to be made online at the Institute website.**

ACCOMMODATION:

Overnight accommodation is available at the Holiday Inn adjacent to the venue. We have a number of allocated rooms at **£70 per person** bed and breakfast. Please call **0113 380 4400**, option 0 and quote CHAR when booking.

BOOKING INFORMATION:

Please note the dinner is a hugely popular event and this year will be on a first come, first served basis so please do not delay in submitting your request. **Deadline for online bookings is Friday 13th September.**



Once your booking has been received, we will send you the appropriate invoice (when bookings close). Please note that your booking for tickets is not confirmation of allocation, you will only receive confirmation once payment has cleared.

SPONSORSHIP:

There are a number of exciting sponsorship opportunities available. Your application online allows you to express an interest in discussing further.

In House Legal Counsel

Leading UK accident management firm has a fantastic opportunity for an in house legal counsel. Experience in RTA, Credit hire and ULR essential. Exposure to the legal field in a fee earning, Paralegal or Solicitor role would be an advantage.

Location : Lincolnshire
Salary: £40,000 - £50,000

Commercial Claims Handler

A well-established traditional broker seeks to employ an experienced commercial claims handler for its West Yorkshire site. Experience in all aspects of commercial claims would be an advantage in order to be considered for this rare opportunity.

Location : West Yorkshire
Salary : £24,000 - £30,000
dependent on experience.

iauk.co.uk

0113 244 0846

recruit@iauk.co.uk

6 York Place, Leeds