



Presidents Update

Hi everyone,

I'm happy to share with you my first bi-monthly update as President in a new format which we'll be trialling over the coming months. One of my key drivers as President this term is to see how I can help influence the council's communications and updates, building on the work which Marj has helped oversee.

I'm really keen as President to always look for opportunity to improve how we do things, wherever possible, and this update is the first of a few things we are kicking off with – we hope you enjoy the football theme!

Joe



The purpose of this update is, I hope, to cover several different topics rounding up some of activity we've seen, and of course looking forward to what's coming up over the next months of so. We're also excited to start to involve industry led updates from Prestige Recruitment, who we have been working for the past 6 months in a mutually agreeable capacity helping raise the profile of CII and Prestige alike.

It will be great to get your feedback on what you think about this update by contacting me, Joe or James Almond (James.almond@directlinegroup.co.uk) who is Council Communication Chair this year as we continue to move our communications online.

It's been a busy few weeks. It's great to be back in the office, doing what I love and getting involved in some key CII discussions.

I've dialled in to the North West Regional Forum call and spoken to Sian Fisher and David Ross, including other local institute presidents.

Several topics were discussed, including but not limited to; the local institute funding proposal, exam issues and ways in which to improve communication between the CII and the local institutes.

The 4-week lockdown extension has slightly delayed the IIL social event but we're in the process of rearranging it and look forward to meeting up soon, when safe to do so.



Key Business Updates In this section, we'll look at some key interesting and relevant business updates which could impact your working day.



Skype decommissioning

Many of you will be aware of the decision by Microsoft to decommission the Skype software / IM tool which resides with most profiles at the end of July 2021.

Like with all technology companies embracing new capabilities and encouraging customers to take the next step and embrace functionality such as Teams, sometimes it requires a little push. It will be interesting to see how our members manage this but we're ahead of the game in transition over to Teams or an equivalent non-Microsoft package.

For those businesses using Teams, the challenge for us as a council members will no doubt be to ensure this technology is utilised in the same way as Skype. We know that pockets around certain industries are finding this transition difficult, depending on size, as we embrace home working, new technology and of course new ways of working.

For more information on this and for any advice or guidance, please speak to James Almond.



Whiplash legal reforms/small claims portal

The whiplash reform went live on 30 May, with all new cases on or after this date adhering to these processes. It is expected this will transform how bodily injury claims are made and settled. As a reminder let's look what this is all about.

The Whiplash Legal Reforms / Small Claims Portal (SCP) is a mandatory project within bodily injury which oversees some critical changes made by the government in how we handle and process low value injury claims, as a result of road traffic accidents (including whiplash) for cases up to a total of £10,000 and an injury of no more than £5,000. This process excludes minors. Whiplash type injuries make up over 90% of all bodily injury cases so therefore any changes to how we deal with these claims are crucial to the success of the Bodily Injury team both operationally and of course the considerations such as protecting indemnity spend.

We'll be sure to check back in on how this is performing in later editions.



CII Look Ahead

The Insurance Institute of Liverpool is (subject to government guidelines) hoping to hold its first in-person post-lockdown event on Thursday 5 August 2021.

The Summer Social will take place at PINS Social Club in Liverpool City Centre and is kindly being sponsored by Sedgwick. We have secured exclusive use of "The Spare Room" which includes 4 bowling lanes and unlimited bowling for the evening. If that wasn't enough of an incentive, guests will receive two drinks vouchers and free pizza!

There will be a charge of £5 per person for a ticket at the event. An email invitation will be sent to members shortly so look out for this and book early to avoid disappointment as spaces are limited!



Prestige Update

Hi All.

I'm really pleased to be working with the Liverpool CII and promoting the institute. My name is Philip Gordon and I'm a specialist within Financial Services and Insurance Recruitment at Prestige Recruitment Group and over my 15 years working as a specialist Insurance & Financial Services, I've attended local CII functions and built long standing relationships.

Over the years some of you may have met me at local events and know that I like to get involved with the institute but there was never a right time to work together due to work commitments and time constraints etc.

For the past 6-9 months James Almond, Phil Beattie and myself have been talking about how we can work together, promote the institute, and build relationships on reaching a wider network of new members and promote the benefits of joining the institute to those who are new to the financial services and insurance industries and how it will have a positive impact.

We want to use this platform to share interesting and insightful feedback we have gleaned from across several sections.



In this edition we wanted to look at how COVID has impacted our ways of working and flexible working models, look at the link below

Are flexible working methods your company's future?



Please feel free to share feedback with Joe, James or myself.

Check out more at Philip's LinkedIn page and Prestige Recruitment LinkedIn page site

<https://www.linkedin.com/in/philgordonprestige/>

Thanks for reading everyone, - we hope you found this useful and different in terms of content. If you have the time, we would love to get your thoughts on what you liked and what we can improve upon in the next edition.



UEFA
EURO2020