

8.45	Welcome from Joanne Marriott - Nottingham Insurance Institute President		
8:45 to 9:00	Opening address from Melissa Collett - CII Professional Standards Director		
	Stream One Financial Services	Stream Two General Insurance	Stream Three Soft Skills
Session 1 9:05 to 10:05	Managing Your Lifetime Allowance Booking Code F1	Insolvency Proceedings and insurance - a Gathering Storm? Booking Code G1	Connecting with Clients Booking Code S1
Session 2 10:10 to 11:10	Trust and The Trust register - an opportunity for advice Booking Code F2	Travel Insurance Today and Travel+ Booking Code G2	Vulnerability - changing perceptions Booking Code S2
		Flood - when the waters have gone and the insurers arrive Booking Code G3	
Session 3 11:15 to 12:15	Bank of England Update Booking Code F3	FCA New GI Pricing Practice, Product Governance and Product Value Booking Code G4	Understanding our Perceptions Booking Code S3
12:20	Keynote Speaker - Kelly Gallagher, MBE - Paralympic Gold Medalist		
13:00 to 14:00	Lunch Break		
Session 4 14:05 to 15:05	Protection and Trust Booking Code F4	Cyber Breach Claims Key Technical & Legal Points Booking Code G5	SURE: A New technique for insurance and financial services professionals Booking Code S4
Session 5 15:10 to 16:10		Construction PI - How regulations have changed since Grenfell Booking Code G6	Adapting to the new world of work Booking Code S5
		NSI - Latest update on standards and guidance on choosing competent suppliers in the Fire & Security Sector Booking Code G7	