



## President's Round Up – Mark Longford

**NATIONAL  
INCLUSION  
WEEK 2015**  
21-25 SEPTEMBER

How better to introduce National Inclusion Week than to ask CSR Leader, Charlotte Roch, to tell us about herself, her team and their plans? Over to you please Charlotte!

Before moving from London nearly ten years ago, my career, across a number of diverse industries including the Arts, gave me a broad experience and the privilege of working and collaborating with people from a wide range of cultures, backgrounds and attitudes. Arriving at AMEX and then Navigators and General in 2007, I experienced the colourful Brighton buzz and have, due to Zurich's forward-thinking stance, enjoyed getting closely involved in employee engagement, collaboration and leading work in the local community on our wider CSR agenda. As a result of this I became a member of the Zurich Corporate Responsibility Council and was thrilled to be asked by Mark to introduce a CSR Pillar to IIS in our inaugural year.

Our team is diverse and growing! At its core Diana Webley Ward leads on Charity alongside Charlotte Penson and the rest of the team; Ian Williams, who brings invaluable thoughts and ideas from a long history working within financial services, Zoe Thomas, leader of our 2020 Group, and Vanessa Hudnott who brings a wealth of experience in working with young students, helping them understand options for a career in Insurance, C.V. writing and interview techniques.

More recently Stephanie Franks joined the team, bringing experience gained in the front line of the Police Service, not just in the UK but in Albania to assist the Albanian Police to develop their diversity programme.

This week we were lucky enough to gain another great member of the team, Nikos Mariolis, a passionate advocate for equality and an active campaigner for Stonewall, the Gay Rights movement.

CSR gives everybody an opportunity to appreciate and help others in our societies, both internal and external. Whilst some may see it as a nice to have (and we intend to change these perceptions!) we see CSR as integral to the way in which we live our lives and for sustainable business. IIS is proud to have initiated this programme and would welcome your thoughts and suggestions on areas you would like us to look at or you feel passionately about, be that helping our local Sussex communities and/or our membership.



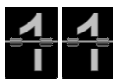
So what have we done so far?

- Very soon you will receive a survey going out to all of our membership regarding how you would like to see us supporting charities, and if and in what form a mentoring programme, would be most useful to ensure our ideas meet your needs. Please do use this opportunity to let us know your thoughts.
- On 10 November we will be holding a charity quiz with entry fees going to support a local charity. Charlotte Penson is leading this and looks forward to seeing as many of you many as possible there!
- We are in the process of arranging an environmental challenge which will see the team and hopefully some of the membership, getting their hands dirty and doing something positive for the local environment.
- Apprenticeships – A breakfast briefing on how taking on an apprentice can be great for your business. An overview from Caspar Bartington at the CII in conjunction with Albion in the Community.

If you would like to get involved please email me at [charlotte.roch@uk.zurich.com](mailto:charlotte.roch@uk.zurich.com)



**Secretary's Soundbites (AKA Susan's Stamp!)**



**COUNTDOWN TO THE CONFERENCE!**



Only 11 days now before our first all-day Conference with North Downs Institute finally happens. A few places are still available - first come, first served - just visit our website for details.



We have a great line-up of speakers for you, one of whom is Luke Collins of Hawkins & Associates, forensic investigators. Luke's speciality is investigating vehicle fires.

In his seminar, he will explain the role of a forensic scientist and when to instruct one, why evidence needs to be preserved on site and the common causes of fire. The aftermath of a fire, especially witness evidence and debris, gives so many clues to a trained expert, and Luke will bring the investigative thought processes to life, illustrated by photos from real cases.





Hawkins' seminars on other topics have become a popular feature of our annual CPD programmes and built up a regular following, not just among our general insurance members but those engaged in financial services and other areas such as IT. This session will be invaluable for anyone who handles fire claims, particularly contentious losses involving policy liability and/or potential recovery concerns. I know our wider audience will also find it extremely fascinating.



Are you aware of your Perks? This is a special affinity benefits scheme for CII/PFS members, which gives you access to a range of money-saving deals and discounts. Covering the four categories of lifestyle, travel, business and specialist advice, there is something for everybody. You can obtain retail cashback at major retailers including Boots, B&Q, Debenhams, Currys, M&S and Sainsbury's – very useful with Christmas approaching. There are also discounts on home utilities, health club membership and package holidays with leading brand names, plus savings on cinema tickets, restaurants and family days out.

To discover the full range of benefits, just visit [www.cii.co.uk/perks](http://www.cii.co.uk/perks) and log in with your CII PIN and password. What's not to like? Especially if you're one of the lucky ones whose employer pays your CII/PFS subscription!

Best wishes as always.



September	October	November	December	January
	<i>date TBA for Rep Council pre-meet agenda items</i> Add Note		<i>Minimal bookings due to availability</i>	Add Notes
	1 Th Diversity training CR	1 Su	1 Tu COUNCIL RC to run	1 Fr <b>New Year's Day</b>
2 We Personal Impact - CR	2 Fr	2 Mo London FP Sympos'm	2 We	2 Sa
3 Th Council reports deadline	3 Sa	3 Tu CDM JH?	3 Th	3 Su
4 Fr STRATEGY GROUP GJ	4 Su	4 We News d'line/Careers Fair	4 Fr Christmas lunch SS	4 Mo
5 Sa	5 Mo	5 Th	5 Sa	5 Tu
6 Su	6 Tu Company Champions PZ	6 Fr	6 Su	6 We
7 Mo	7 We	7 Sa	7 Mo	7 Th
8 Tu	8 Th IIS/NDII Jt CPD Conference	8 Su	8 Tu	8 Fr
9 We PROGRAMME PB	9 Fr	9 Mo	9 We	9 Sa
10 Th CPD Confmtg PB/SS/ZT	10 Sa	10 Tu Annual Charity Quiz IS	10 Th	10 Su
11 Fr	11 Su	11 We	11 Fr	11 Mo
12 Sa	12 Mo CII Written Exams	12 Th Jt Network Event Btn Uni	12 Sa	12 Tu
13 Su	13 Tu CII Exams & PFS Conf	13 Fr	13 Su	13 We <b>Insurance Act talk? PB</b>
14 Mo	14 We CII Written Exams	14 Sa	14 Mo	14 Th
15 Tu PFS AGM London	15 Th	15 Su	15 Tu	15 Fr
16 We	16 Fr	16 Mo	16 We	16 Sa
17 Th COUNCIL ML	17 Sa	17 Tu FS Sales Skills(breakfast)S	17 Th	17 Su
18 Fr	18 Su	18 We Council reports deadline	18 Fr	18 Mo
19 Sa	19 Mo	19 Th Rep Council	19 Sa	19 Tu
20 Su	20 Tu	20 Fr	20 Su	20 We <b>Donoghue V Stephenson</b>
21 Mo	21 We Red. the Cost of Error SS	21 Sa	21 Mo	21 Th
22 Tu	22 Th	22 Su	22 Tu	22 Fr
23 We	23 Fr	23 Mo PROGRAMME PB	23 We	23 Sa
24 Th	24 Sa	24 Tu	24 Th	24 Su
25 Fr	25 Su	25 We Writing to express SS	25 Fr <b>Christmas Day</b>	25 Mo
26 Sa	26 Mo	26 Th	26 Sa <b>Boxing Day</b>	26 Tu <b>Insurance Act talk? PB</b>
27 Su	27 Tu	27 Fr STRATEGY GROUP GJ	27 Su	27 We
28 Mo	28 We Sussex Seniors	28 Sa	28 Mo <b>B/H</b>	28 Th
29 Tu Professional Indemnity GJ	29 Th R08 revision 1/2 day	29 Su	29 Tu	29 Fr <b>ANNUAL DINNER</b>
30 We AF3 Revision day RC/SS	30 Fr	30 Mo	30 We	30 Sa
& MYA deadline	31 Sa		31 Th	31 Su