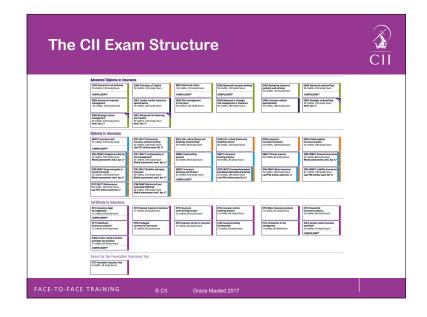


To develop an understanding of the CII exam structure and the exams available under the CII programme. To become familiar with the format of a multiple choice exam. To learn how best to prepare for the exams and structure your revision. To pick up some learning tips and learn how best to navigate the CII books. To gauge how best to approach coursework for the higher level exams.



Multiple Choice Exams



- Often referred to as 'MCT' Multiple Choice Test
- Usually papers are one to two hours in length (though extra time may be sought in certain circumstances)
- They consist of between 50 100 multiple choice questions
- Some standard questions, some will be based on case studies
- You have use of rough paper and a calculator
- You can flag questions on the system
- Book your exam, give yourself sufficient time

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MCT Examples



- 15. Motor insurance windscreen claims can be classed as
 - A. high frequency, high severity.
 - B. high frequency, low severity.
 - C. low frequency, high severity.
 - **D.** low frequency, low severity.



MCT Examples



- 11. The primary function of insurance is to
 - A. act as a risk transfer mechanism.
 - B. minimise claims.
 - C. prevent losses from occurring.
 - D. reduce risk.

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MCT Examples



- 96. Where access is NOT available to an electronic version of an employers' liability insurance certificate, where must a certificate be displayed?
- A. At the insured's head office only.
- B. At the insured's largest business premises only.
- C. At the insured's premises with the largest number of employees only.
- D. At each of the premises of the insured's business.

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Multiple Choice Exams Tips



Objective

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To provide knowledge and understanding of basic insurance products, principles and practice, within the legal and regulatory framework of the insurance industry.

| Summary of learning outcomes | | Number of questions in the examination* |
|------------------------------|--|---|
| 1. | Understand how the insurance market operates | 8 |
| 2. | Understand risk and insurance in the context of the insurance market | 7 |
| 3. | Understand agency and insurance legal principles | 17 |
| 4. | Understand insurance underwriting procedures | 10 |
| 5. | Understand policy wordings and procedures for renewals | 8 |
| 6. | Understand insurance procedures for claims | 10 |
| 7. | Understand the conduct of insurance business | 15 |
| 8. | Understand personal insurance | 18 |
| 9. | Understand commercial insurance | 7 |

Diploma/Advanced Diploma Tips



- Case law and statue you don't need to know dates, come up with a story or pictures for the parties involved (Currie v. Misa)
- Talking aloud or explaining a concept you have learned to someone
- Make friends with people that have examples of a live environment
- Self testing
- Recap after a break, continuously consolidating, before bed and first thing in morning trick

Multiple Choice Exams Tips



- Read the summary of learning outcomes
- Make sure you have an up to date syllabus
- Learn lists of three or four
- Utilise online resources: Revisionmate, past papers, updates to information in the book
- Acronyms to remember lists, make up stories
- Familiarise yourself to the point where you would recognise them in a line up
- Beware of negative wording
- Read question or scenario carefully

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General Revision Tips





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General Revision Tips



- Index based learning
- Utilise online resources: Revisionmate, Past papers, Updates to information in the book
- Learn your revision style, online tests
- Figure out what time of day you take things in better
- Study for short periods, use Pomodoro technique
- Squeeze revision into dead time, whilst commuting, make yourself sound clips
- Turn your house into a revision hub
- Make yourself posters, mind maps and take pictures of them, develop your own style with them
- Limit distractions keep a protruding thoughts list

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Navigating the CII books



- Try and read the book in order, as sometimes earlier chapters will be reference later on
- Skim through once, then begin reading the text thoroughly and compiling your own notes
- End of chapter exercises when is best to attempt them?
- Learn more by writing, don't be disheartened by highlighting the book
- Pay very close attention to update boxes eg. Insurance Act 2015

General Revision Tips



- Social learning, find someone else in your company to revise with, lunchtime sessions
- Revision day at Face to Face Training
- Compile a revision tool kit: post its, page tags, record cards (old business cards), highlighters and sharpies, chewing gums, smelly pens, use technology (alarms etc)
- Colour code your notes
- Good working environment, music without lyrics
- Supportive family and friends
- Treat yourself when you reach milestones
- Talk to any colleagues who have recently done the module you are contemplating

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Approaching Coursework



- Library of online guides
- Recent shift in format, these exams historically
- Look at which learning objectives the questions cover
- What is the examiner looking for on that particular subject?
- These exams encourage application to workplace scenarios
- Candidates can enrol on a continuous basis and submit their work at their own pace
- Flexibility in study and assessment, faster results

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Diploma



- 18 month enrolment period
- Most subjects now consist of an MCT and a coursework assignment 'Mixed Assessment'
- Ability to demonstrate further reading
- Compulsory modules

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After the exam...



- Did you do your best?
- If you were unsuccessful, can you remember the topics that you were pondering over the most?
- If so, write them down to focus your revision next time
- Try your best not to replay and relive the exam, as you will only berate yourself and lower you confidence for next time

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Advanced Diploma

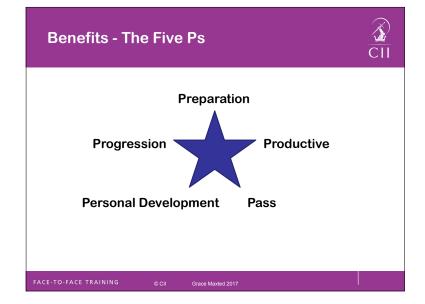


- 12 months to submit 3 assignments
- Tests: your knowledge and understanding, application and analysis, looks for coherent structure and further reading examples.

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